Commercial Microwave—Technical Information

208-240 V, 60 Hz Models

ACE14	**P2001909M**	**MCE14**	**P2001910M**
ACE14SBC	**P2001911M**	**MCE14RR**	**P2001916M**
MCE14B	**P2001917M**		

- Due to possibility of personal injury or property damage, always contact an authorized technician for servicing or repair of this unit.
- Refer to Service Manual for installation, operating, testing, troubleshooting, and disassembly instruction.

⚠ CAUTION

All safety information must be followed as provided in Service Manual.

⚠ WARNING

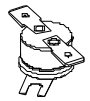
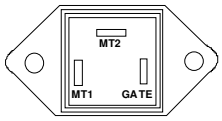
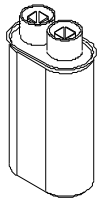
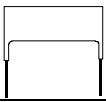
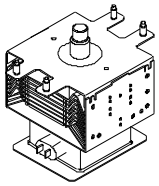
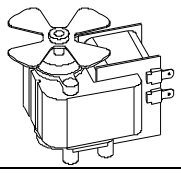
To avoid the risk of electrical shock, personal injury or death; disconnect power to oven and discharge capacitor before servicing, unless testing requires power.

Models	ACE14 ACE14SBC MCE14*, MCE14RR
Power Source	
Voltage AC	208-240 VAC
Amperage (Single Unit)	20 A
Frequency	60 Hz
Single Phase, 3 wire grounded	X
Receptacle	6-20R
Plug	6-20P
Power Output – Microwave	
Nominal microwave energy (IEC705)	1400 Watts
Traditional test method	1150 Watts
Minimum temperature rise (ΔT)	10ºF / 5ºC
Operating Frequency	2450 MHz
Power Consumption	
Microwave only	2200 Watts
Convection only	2700 Watts
Combination	5700 Watts
Dimensions	
Cabinet (in / cm)	
Width	19 3/4" 50 cm
Height	18 1/8" 46 cm
Depth	26 " 66 cm
Oven Interior (in / cm)	
Width	13" 33 cm
Height	10 1/2" 27 cm
Depth	15" 38 cm
Weight	
Crated	102 lbs. 46 kg.
Uncrated	95 lbs. 43 kg.

Component Testing Procedures

⚠ WARNING

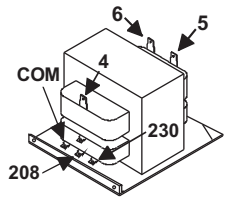
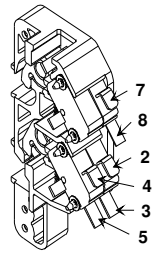
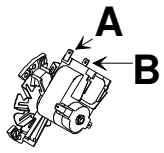
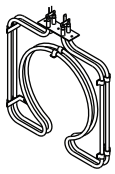
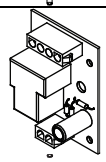
To avoid risk of electrical shock, personal injury or death; disconnect power to oven and discharge capacitor before servicing, unless testing requires power.

Illustration	Component	Test	Results
	Thermal cutout	Disconnect all wires from TCO. Measure resistance across terminals. Control TCO ..... Magnetron TCO.....	 Open at 300° F (149° C) and closed at 257° F (125° C) Open at 235° F (113° C) and closed at 150° F (66° C)
	Diode	**Discharge Capacitor** Remove diode lead from capacitor and connect ohmmeter. Reverse leads for second test.	Infinite resistance should be measured in one direction and 50KΩ or more in the opposite direction. **NOTE:** Ohmmeter must contain a battery of 6 volts minimum.
	Triac	Disconnect wires to triac. Measure resistance from: MT1 to MT2..... MT1 to Gate ..... MT2 to Gate ..... All terminals to ground.....	**Caution - Do not operate oven with wire to terminal MT2 removed.** Infinite Approximately 15 Ω, then reverse meter leads 30 Ω Infinite Infinite
Triac 1 (top) is for front element Triac 2 (middle) is for rear element Triac 3 (bottom) is for microwave		Measure voltage from: MT1 to Gate	0.8 VAC when energized. If no voltage, check H.V. board and wiring.
	Capacitor-0.65µf	**Discharge Capacitor** Remove wires from capacitor terminals and connect ohmmeter, set on highest resistance scale to terminals. Also check between each terminal and capacitor case.	 **Between Terminals:** Meter should momentarily deflect towards zero then return to over 5 MΩ. If no deflection occurs, or if continuous deflection occurs, replace capacitor. **Terminal to Case:** Infinite resistance
	Snubber assembly	Disconnect wires to snubber. Measure resistance across terminals.	 Infinite
	Magnetron	**Discharge Capacitor** Remove wires from magnetron and connect ohmmeter to terminals. Also check between each terminal and ground.	Between Terminals: Less than 1 Ω Each terminal to ground measures Infinite resistance. **NOTE:** This test is not conclusive. If oven does not heat and all other components test good replace the magnetron and retest.
	Microwave blower motor	Remove all wires from motor. Measure resistance across coil.	 Approximately 30 Ω

Component Testing Procedures

⚠ WARNING

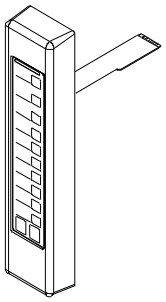
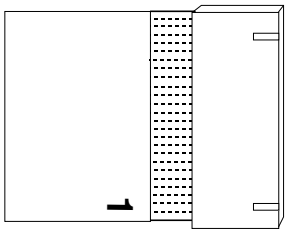
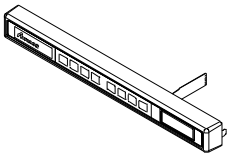
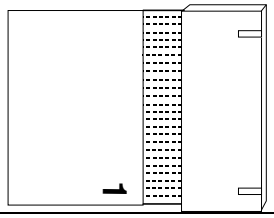
To avoid risk of electrical shock, personal injury or death; disconnect power to oven and discharge capacitor before servicing, unless testing requires power.

Illustration	Component	Test	Results
	Transformer	**Discharge Capacitor** Remove all wires from terminals. Measure resistance from: 230 to COM 208 to COM 230 to Ground 208 to Ground Terminal 5 to 6 Terminal 4 to Ground	 < 1.5 Ω < 1.5 Ω Infinite Infinite < 1 Ω Approximately 50 Ω
	Interlock switch Door Closed 2 — 3 Secondary 4 — 5 Primary 7 — 8 Monitor	Disconnect wires to switch. With door open measure resistance from: Terminal 2 to 3 Terminal 4 to 5 Terminal 7 to 8 With door closed measure resistance from: Terminal 2 to 3 Terminal 4 to 5 Terminal 7 to 8	 Infinite Infinite Infinite Indicates continuity Indicates continuity Indicates continuity
	Convection blower motor	Remove wires from motor. Measure resistance across terminals A and B.	 Approximately 20 Ω
	Heating element assembly	Disconnect wires from terminals. Measure resistance across heating element. Front element 1200 W Rear element 1500 W	 Approximately 19 Ω
	Resistance thermal device (RTD)	Temperature 0° C (32° F)..... 24° C (75° F) ..... 177° C (350° F).....	Resistance 1000 Ω 1091 Ω 1654 Ω
	Relay board	With power applied remove white and black 4 pin connector from J2 connector. With door closed measure resistance from: Pin 1 to pin 4 on J2 connector……..... With door open measure resistance from: Pin 1 to pin 4 on J2 connector……....	 Infinite Indicates continuity

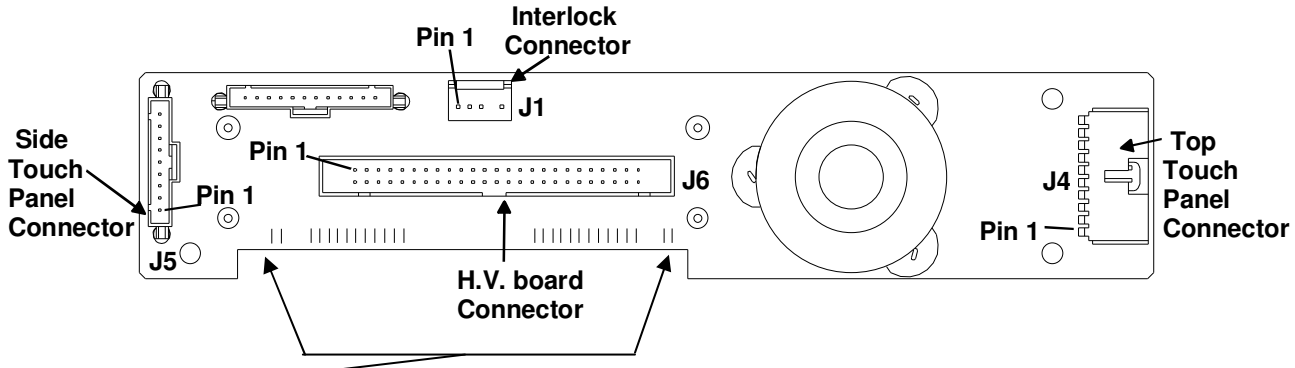
Component Testing Procedures

⚠ WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power to oven and discharge capacitor before servicing, unless testing requires power.

Illustration	Component	Test	Results		
	Side touch panel	Continuity is indicated as 100 Ω and below. 	**Pad** 1 2 3 4 5 6 7 8 9 0 Start Stop/Reset	**Trace** 3 & 5 3 & 6 3 & 7 3 & 8 3 & 9 4 & 5 4 & 6 4 & 7 4 & 8 4 & 9 5 & 6 6 & 9	**Measurement** Continuity Continuity Continuity Continuity Continuity Continuity Continuity Continuity Continuity Continuity Continuity Continuity
	Top touch panel	Continuity is indicated as 100 Ω and below. 	**Pad** Preheat Time Entry Temp Entry Power Level Stage Program Save Hidden Pad	**Trace** 3 & 4 5 & 7 7 & 8 5 & 8 5 & 9 6 & 7 8 & 9	**Measurement** Continuity Continuity Continuity Continuity Continuity Continuity Continuity
Wire harness	High voltage board to display module harness	Test continuity of wires.	Indicates continuity		

Display board



3.5 VAC should be indicated whenever the oven is plugged into a power supply.

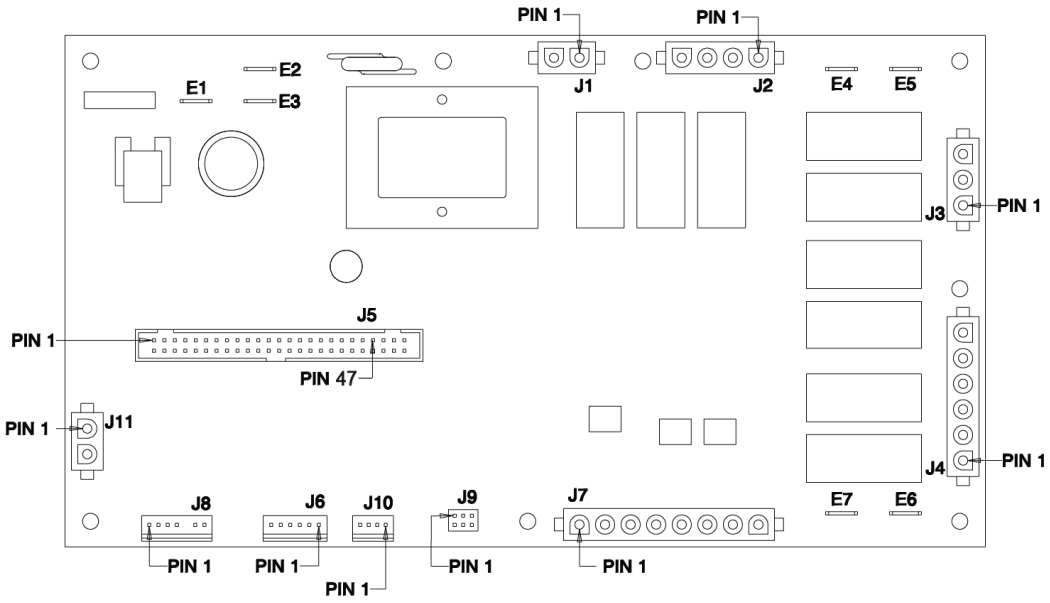
If voltage is present and no display is indicated, replace display board.
If no voltage is present, check wire harness connections and H.V. board.

Component Testing Procedures

WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power to oven and discharge capacitor before servicing, unless testing requires power.

H.V. board



Function	Test Set-Up	Meter Setting	Probe Placement	Results
Input to H.V. board	At H.V. board	Volts	J1 pin 1 (Black wire) & J1 pin 2 (Red wire)	Line voltage
Output to display board	Disconnect J5 connector	Volts	J5 pin 1 & J5 pin 47	7.4 VDC

Function	Test Set-Up	Meter Setting	Probe Placement	Results
Cooling fan	Disconnect J2 connector	Ohms	J1 pin 1 (Black wire) & J2 pin 4	Test mode 5 off – no continuity Test mode 5 on – < 1 Ω
Convection motor	Disconnect J2 connector	Ohms	J1 pin 1 (Black wire) & J2 pin 3	Test mode 4 off – no continuity Test mode 4 on – < 1 Ω
Cavity light	Disconnect J2 connector	Ohms	J2 pin 1 & J2 pin 2	Test mode 6 off – no continuity Test mode 6 on – < 1 Ω
Microwave	Disconnect J4 connector	Ohms	J4 pin 4 & J4 pin 5	Test mode 3 off – no continuity Test mode 3 on – < 1 Ω
Heater	Disconnect J4 connector	Ohms	E6 & J4 pin 1	Test mode 1 off – no continuity Test mode 1 on – < 1 Ω

Component Testing Procedures

⚠ WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power to oven and discharge capacitor before servicing, unless testing requires power.

Power Test

All Amana and Menumaster microwave oven power outputs are rated using the IEC705 standards. Using the IEC705 test method requires precision measurements and equipment that is not practical to be performed in the field. Using the test shown below will indicate if the oven performance is satisfactory.

Test equipment required:

- 1000 ml test container and thermometer.
- Digital watch / watch with a second hand for use on ovens with electromechanical timers.

Important Notes:

- Low line voltage will cause low temperature rise / power output.
- Ovens must be on a dedicated circuit, properly grounded, and polarized. Other equipment on the same circuit may cause a low temperature rise / power output.
- This test and results are not a true IEC705 test procedure and are only intended to provide servicers with an easy means of determining if the microwave oven cooking output is correct.

Procedure

1. Fill the test container to the 1000 ml line with cool tap water.

NOTE: Water temperature should be approximately 60° F / 16° C.

2. Using the thermometer, stir water for five to ten seconds; measure, and record the temperature (T1).
3. Place test container of water in the center of oven cavity and close door.
4. Heat the water for a 33-second full power cycle.

NOTE: Use a digital watch or a watch with a second hand for ovens with electromechanical timers.

5. At end of the cycle, remove test container. Using the thermometer, stir water for five to ten seconds and record temperature (T2).
6. Subtract the starting water temperature (T1), from the ending water temperature (T2) to obtain the temperature rise (ΔT).
7. If the temperature rise (ΔT) meets or exceeds the minimum, the test is complete. If the temperature rise (ΔT) fails to meet the minimum temperature rise, test the line voltage to verify it is correct. Then repeat steps 1-6 making sure to change the water. If the temperature rise (ΔT) fails to meet the minimum temperature rise again the oven will require service.

Minimum Temperature Rise at Thirty -Three (33) Seconds Run Time

ΔT (°F)	Cooking Power Output	ΔT (°C)	Cooking Power Output
14°F	1400	7.5°C	1400

Service Test

WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power to oven and discharge capacitor before servicing, unless testing requires power.

Accessing Service Mode

Mode Name	Service Mode
Entry	Pressing Hidden Pad, 1, 3, 5, 7, 9 while in Preheat is OFF
Functional Description	Main Service Mode Menu
Display	

				S	e	r	v	i	c	e		M	o	d	e		
				6	0		H	Z			2	0	8		V		

Pad 1

Mode Name	Service Pad 1
Entry	Pressing Pad 1 while in Service Mode
Functional Description	Calrod #1 and convection fan shall be toggled. When on, it shall run for 62 seconds.
Display	

					C	a	l	r	o	d	:					O	N
										A	m	p	s	:		1	2

Pad 3

Mode Name	Service Pad 3
Entry	Pressing Pad 3 while in Service Mode
Functional Description	Magnetron #1 shall be toggled. When on, it shall run for 62 seconds.
Display	

		M	a	g	n	e	t	r	o	n		#	1	:		O	N
		0	0	:	4	5				A	m	p	s	:		1	2

Service Test

WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power to oven and discharge capacitor before servicing, unless testing requires power.

Pad 4

Mode Name	Service Pad 4
Entry	Pressing Pad 4 while in Service Mode
Functional Description	Convection Fan shall be toggled.
Display	

					C	o	n	v	.		F	a	n	:		O	N		
										A	m	p	s	:		0	3		

Pad 5

Mode Name	Service Pad 5
Entry	Pressing Pad 5 while in Service Mode
Functional Description	Auxiliary Output shall be toggled.
Display	

			A	u	x	.		O	u	t	p	u	t	:		O	N		

Pad 7

Mode Name	Service Pad 7
Entry	Pressing Pad 7 while in Service Mode
Functional Description	Displays Tube Hours stored in EEPROM
Display	

		M	a	g	n	e	t	r	o	n		H	o	u	r	S		
							0	0	1	7	4	3						

Service Test

⚠ WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power to oven and discharge capacitor before servicing, unless testing requires power.

Pad 8

Mode Name	Service Pad 8
Entry	Pressing Pad 8 while in Service Mode
Functional Description	Displays Door Cycles stored in EEPROM. Will always be a multiple of ten.
Display	

					D	o	o	r		C	y	c	l	e	s		
							0	0	2	4	5	3	8	0			

Pad 9

Mode Name	Service Pad 9
Entry	Pressing Pad 9 while in Service Mode
Functional Description	Prompts user to clear service information.
Display	

		P	r	e	s	s		S	T	A	R	T		t	o		
		C	l	e	a	r		s	e	r	v	.		i	n	f	o

Pad 0

Mode Name	Service Pad 0
Entry	Pressing Pad 0 while in Service Mode
Functional Description	Displays offset used when heating cavity.
Display	

				T	e	m	p	.		O	f	f	s	e	T		
								2	0	°	F						

Service Test

⚠ WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power to oven and discharge capacitor before servicing, unless testing requires power.

TEMP Pad

Mode Name	Display Temperature
Entry	Pressing the Temp Pad in Service Mode.
Functional Description	Displays temperature as reported by RTD
Display	

				C	a	v	i	t	y		T	e	m	P				
							3	8	2	°	F							

Test Modes

⚠ WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power to oven and discharge capacitor before servicing, unless testing requires power.

Convection Temperature Test

NOTE: It is absolutely necessary to own and use a thermocouple type oven tester to accurately measure oven temperature. No other type of thermometer can take its place.

NOTE: Before testing an oven to check calibration, inspect the RTD for proper mounting.

1. Place one wire rack in center position. Remove any other racks and utensils.
2. Clip thermocouple to the center rack and run lead outside oven door, or wrap thermocouple around rack and have tip of thermocouple extend upward towards top of cavity approximately 1".
3. Press *PREHEAT ON/OFF* pad.
4. Press *PROGRAM SAVE* pad.
5. Press *TEMP* pad.
6. Enter 230° C (450° F).
7. Allow oven to cycle one time.
8. Record high and low peaks from next two cycles.

NOTE: Display **does not** indicate if heating elements are on or off.

Fahrenheit Example:

		LOW		HIGH
Cycle	1	440°F		460°F
Cycle	2	439°F		461°F
		879° F	+	921°F = 1800° F

1800°F / 4 = 450°F average temperature

Celsius Example:

		LOW		HIGH
Cycle	1	230°C		240°C
Cycle	2	230°C		240°C
		450°C	+	480°C = 930°C

930°C / 4 = 230°C average temperature

If the average temperature is too high or too low the oven temperature offset needs to be calibrated.

Convection Temperature Calibration

NOTE: It is normal for the average oven temperature to vary from the oven setting by as much as 25° F (14° C). Difference will not effect cooking since recipes are written with this difference in mind.

Calibration

NOTE: Door must be closed.

1. Press *HIDDEN PAD*.
2. Press pads *1,3,5,7, 9.*
3. Press *"0"* pad.

NOTE: Display will show the current offset setting.

4. Press the *"0"* pad to change the offset.

Fahrenheit

NOTE: Offset temperature range is +40° F to -40° F and advances in 2° and 3° increments.

Celsius

NOTE: Offset temperature range is +22° C to -22° C and advances in 1° and 2° increments.

5. Press *STOP/RESET* pad to save offset changes.

NOTE: Retest the oven after any offset changes are made.

Fahrenheit Example:

- Oven temperature is set for 450° F
- Average of temperature test is 475° F
- Offset setting must be reduced by 25° F
- If offset is shown as 10°, press the "0" pad until -15 is shown in the display (10 – 25 = –15).

Celsius Example:

- Oven temperature is set for 230° C
- Average of temperature test is 240° C
- Offset setting must be reduced by 10° C
- If offset is shown as 5°, press the "0" pad until -5 is shown in the display (5– 10= –5).

Display Diagnostics

⚠ WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power to oven and discharge capacitor before servicing, unless testing requires power.

Error Codes: During operation, the display may show the following service codes:

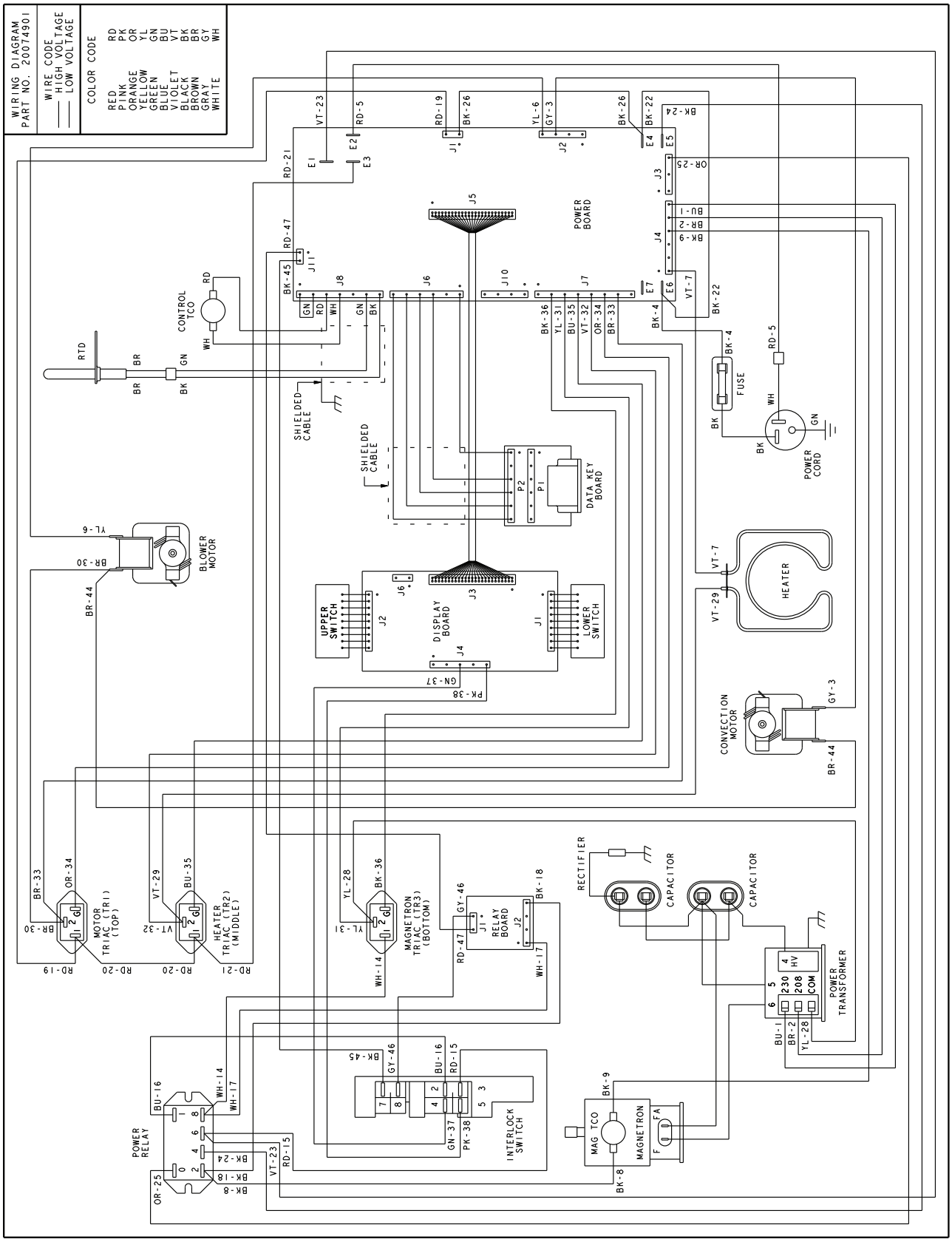
Note: Before scheduling service for any error codes, instruct customer to unplug oven for 1 minute, reconnect power, and re-test. If unit operates properly, no service call is required.

DISPLAY	DESCRIPTION	CORRECTIVE ACTION
Error 1U	Chassis Memory Not Found	-Check EZ Card Harness -Replace EZ Card Board
Error 1F	Chassis Memory Not Programmed	-Unplug Oven and Re-Plug In -Replace H.V. Board
Error 2	Failed H.V. Board	-Replace H.V. Board -Replace Touch Panel
Error 3	Failed H.V. Board	-Replace H.V. Board -Replace Touch Panel
Error 4	Failed H.V. Board	-Replace H.V. Board -Incorrect H.V. Board Installed in Oven
Error 5	Shorted Touch Panel	Note: If touch panel is pressed for more than 30 seconds, this error code will appear. -Disconnect Oven From Power Supply -Disconnect Side Touch Panel Connector From Display Board. -Reconnect Oven to Power Supply -If "Err5" Reappears After 30 Seconds, Replace Top Touch Panel. -If "Err5" Does Not Reappear After 30 Seconds, Replace Side Touch Panel.
Error 6	Options Scrambled	Replace H.V. Board
Error 7-O	Open RTD	Check RTD and Wiring to H.V. Board
Error 7-S	Shorted RTD	Check RTD and Wiring to H.V. Board
Door Open	Door Interlock Primary Switch	-Verify Latch Mechanism Moves Freely On Door. -Verify J1 Connector On Display Board Is Properly Seated. -Test Interlock Switch Assembly and Perform Door Adjustment If Necessary. -Replace Interlock Switch Assembly.

Wiring Diagram and Schematic

⚠ WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power to oven and discharge capacitor before servicing, unless testing requires power.



Wiring Diagram and Schematic

WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power to oven and discharge capacitor before servicing, unless testing requires power.