

Commercial Microwave—Technical Information

208/230 V, 60 Hz Models

HDC18	P1330504M	HDC18SD	P1330505M
CRC18T2OG	P1330506M	HDC21	P1330507M
HDC21RB	P1330508M	CRC21T2RL	P1330509M

- Due to possibility of personal injury or property damage, always contact an authorized technician for servicing or repair of this unit.
- Refer to Service Manual RS2240002 for installation, operating, testing, troubleshooting, and disassembly instruction.

CAUTION

All safety information must be followed as provided in Service Manual RS2240002.

WARNING

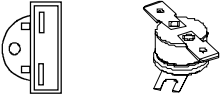
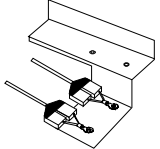
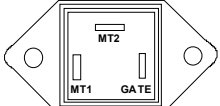
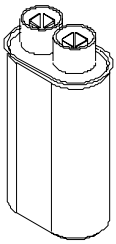
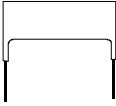
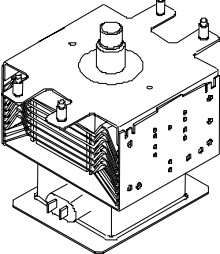
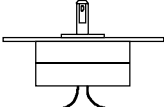
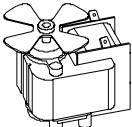
To avoid the risk of electrical shock, personal injury or death, disconnect power to oven and discharge capacitor before servicing, unless testing requires power.

Models	HDC18, HDC18SD, CRC18T2OG	HDC21, HDC21RB, CRC21T2RL
Power Source		
Voltage AC	230/208 VAC	230/208 VAC
Amperage (Single Unit)	20 A	20 A
Frequency	60 Hz	60 Hz
Single Phase, 3 wire grounded	X	X
Receptacle	6-20R	6-20R
Plug	6-20P	6-20P
Power Output		
Nominal microwave energy (IEC705)	1800 Watts	2100 Watts
Minimum temperature rise (ΔT)	18°F / 10°C	21°F / 11.5°C
Operating Frequency	2450 MHz	2450 MHz
Power Consumption		
Cook Condition Microwave	3450 Watts	3450 Watts
Dimensions		
Cabinet		
Width	16 5/8"	16 5/8"
Height	13 3/16"	13 3/16"
Depth	21 9/16"	21 9/16"
Oven Interior		
Width	13"	13"
Height	6 7/8"	6 7/8"
Depth	12"	12"
Weight		
Crated	74 lbs.	74 lbs.
Uncrated	68 lbs.	68 lbs.

Component Testing Procedures

⚠ WARNING

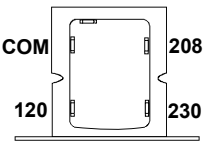
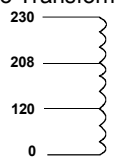
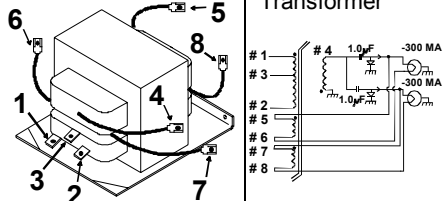
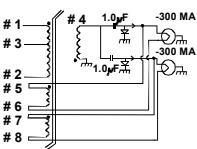
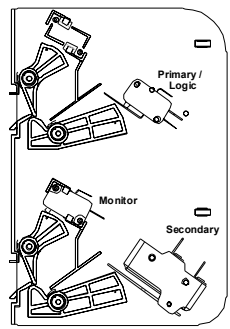
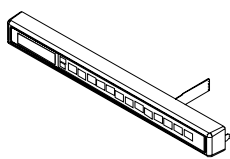
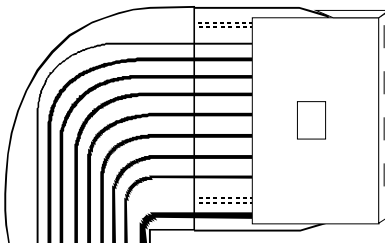
To avoid risk of electrical shock, personal injury or death, disconnect power to oven and discharge capacitor before servicing, unless testing requires power.

Illustration	Component	Test	Results
	Thermal Cutout	Disconnect all wires from TCO. Measure resistance across terminals. Cavity Thermal Fuse..... Magnetron TCO.....	Open at 219° F (104° C). Open at 280° F (138° C) and closed at 180° F (82° C).
	Diode Assembly	Discharge Capacitors Remove diode lead from capacitor and connect ohmmeter. Reverse leads for second test.	Infinite resistance should be measured in one direction and 50KΩ or more in the opposite direction. NOTE: Test meter must contain a battery of 6 volts minimum.
	Triac	Disconnect wires to triac. Measure resistance from: MT1 to MT2 MT1 to Gate..... MT2 to Gate..... All terminals to ground.....	Caution - Do not operate oven with wire to terminal MT2 removed. Infinite. Approximately 40 Ω or more. Infinite. Infinite.
	Capacitor	Discharge Capacitors Remove wires from capacitor terminals and connect ohmmeter, set on highest resistance scale to terminals. Also check between each terminal and capacitor case.	Between Terminals: Meter should momentarily deflect towards zero then return to over 5 MΩ. If no deflection occurs, or if continuous deflection occurs, replace capacitor. Terminal to Case: Infinite resistance.
	Snubber Assembly	Disconnect wires to snubber. Measure resistance across terminals.....	Infinite.
	Magnetron	Discharge Capacitors Remove wires from magnetron and connect ohmmeter to terminals. Also check between each terminal and ground.	Between Terminals: Less than 1 Ω. Each terminal to ground measures Infinite resistance. NOTE: This test is not conclusive. If oven does not heat and all other components test good replace the magnetron and retest.
	Stirrer Motor	Remove all wires from terminals. Measure resistance from: Terminal to terminal.....	Approximately 25 KΩ.
	Blower Motor	Remove all wires from motor. Measure resistance across coil.....	Approximately 30 Ω.

Component Testing Procedures

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Illustration	Component	Test	Results																																																
	Auto Transformer 	Discharge Capacitors Remove all wires from terminals. Measure resistance from: 230 to 0 208 to 0 120 to 0	42.4 Ω. 38.6 Ω. 21.5 Ω.																																																
 <p>Terminal 1 - 230 V Terminal 2 - Common Terminal 3 - 208 V</p>	Transformer 	Discharge Capacitors Remove all wires from terminals. Measure resistance from: Terminal 1 to 2 Terminal 1 to 3 Terminal 5 to 6 Terminal 7 to 8 Terminal 4 to Ground screw on transformer... Terminal 4 to any other terminal.....	1.0 Ω. Less than 1 Ω. Less than 1 Ω. Less than 1 Ω. 30 Ω. Infinite resistance. If not, replace transformer.																																																
	Interlock switch assembly	Disconnect wires to switch. With door open measure resistance from: Terminal C to NC Monitor Terminal C to NO Primary / Logic Terminal C to NO Secondary With door closed measure resistance from: Terminal C to NC Monitor Terminal C to NO Primary / Logic Terminal C to NO Secondary	Continuity. Infinite. Infinite. Infinite. Continuity. Continuity.																																																
	Touch Panel Assembly	Continuity is indicated as 100 Ω and below. Pin 1: Ground. 	<table border="1"> <thead> <tr> <th>Pad</th> <th>Pins</th> <th>Measurement</th> </tr> </thead> <tbody> <tr><td>1</td><td>8 & 10</td><td>Continuity</td></tr> <tr><td>2</td><td>7 & 10</td><td>Continuity</td></tr> <tr><td>3</td><td>6 & 10</td><td>Continuity</td></tr> <tr><td>4</td><td>5 & 10</td><td>Continuity</td></tr> <tr><td>5</td><td>4 & 10</td><td>Continuity</td></tr> <tr><td>6</td><td>3 & 10</td><td>Continuity</td></tr> <tr><td>7</td><td>8 & 9</td><td>Continuity</td></tr> <tr><td>8</td><td>7 & 9</td><td>Continuity</td></tr> <tr><td>9</td><td>6 & 9</td><td>Continuity</td></tr> <tr><td>0</td><td>5 & 9</td><td>Continuity</td></tr> <tr><td>Start</td><td>4 & 9</td><td>Continuity</td></tr> <tr><td>Stop/Reset</td><td>4 & 8</td><td>Continuity</td></tr> <tr><td>Power Level</td><td>5 & 8</td><td>Continuity</td></tr> <tr><td>X 2</td><td>6 & 8</td><td>Continuity</td></tr> <tr><td>Time Entry</td><td>7 & 8</td><td>Continuity</td></tr> </tbody> </table>	Pad	Pins	Measurement	1	8 & 10	Continuity	2	7 & 10	Continuity	3	6 & 10	Continuity	4	5 & 10	Continuity	5	4 & 10	Continuity	6	3 & 10	Continuity	7	8 & 9	Continuity	8	7 & 9	Continuity	9	6 & 9	Continuity	0	5 & 9	Continuity	Start	4 & 9	Continuity	Stop/Reset	4 & 8	Continuity	Power Level	5 & 8	Continuity	X 2	6 & 8	Continuity	Time Entry	7 & 8	Continuity
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Wire Harness		Test continuity of wires.....	Continuity.																																																

Component Testing Procedures

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Illustration	Component	Test	Results
	<p>Controller board</p> <p>P1 connector used for touch panel ribbon</p>	<p>All Models</p> <p>Line voltage to control board P2 connector Pin 1—Pin 3.....</p> <p>Output drive voltage to triac Triac terminals..... Gate—T1.....</p> <p>208 VAC line voltage</p> <p>Fan relay (controls blower motor, antenna motor(s), and oven light) Control board..... Terminals C—D.....</p> <p>Line voltage sensing relay (automatically switches for 208 or 230 VAC operation) Control board..... Terminals F—G.....</p> <p>230 VAC line voltage</p> <p>Fan relay (controls blower motor, antenna motor(s), and oven light) Control board..... Terminals C—E.....</p> <p>Line voltage sensing relay (automatically switches for 208 or 230 VAC operation) Control board..... Terminals F—H.....</p>	<p>Line voltage (All Conditions)</p> <p>0 VAC (Idle and Standby) 0.9 VAC (Cook)</p> <p>Line voltage (Idle) 0 VAC (Standby and Cook)</p> <p>Line voltage (Idle) 0 volts (Standby and Cook)</p> <p>Line voltage (Idle) 0 VAC (Standby and Cook)</p> <p>Line voltage (Idle) 0 volts (Standby and Cook)</p>

Error Code Table

Error Code	Corrective Action
F1	Replace HV/LV Board
F2	Replace HV/LV Board
F3	Replace HV/LV Board
F4	Replace Touch Panel
F5	Replace HV/LV Board

Conditions

- Initial Power Up Condition:** Apply power to oven with door closed.
- Idle Condition:** Oven plugged in, display blank (no other components operating).
- Standby Condition:** Open oven door, light and motors operate.
- Cook Condition:** Food load in oven, cook cycle initiated.

Component Testing Procedures



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All Amana and Menumaster microwave oven power outputs are rated using the IEC705 standards. Using the IEC705 test method requires precision measurements and equipment that is not practical to be performed in the field. Using the test shown below will indicate if the oven performance is satisfactory.

Test equipment required:

- 1000 ml test container and thermometer (Amana power test kit R0157397 Fahrenheit / Menumaster power test kit M95D5 Celsius).
- Digital watch / watch with a second hand for use on ovens with electromechanical timers.

Important Notes:

- Low line voltage will cause low temperature rise / power output.
- Ovens must be on a dedicated circuit, properly grounded, and polarized. Other equipment on the same circuit may cause a low temperature rise / power output.
- This test and results are not a true IEC705 test procedure and are only intended to provide servicers with an easy means of determining if the microwave oven cooking output is correct.

Procedure

1. Fill the test container to the 1000 ml line with cool tap water.

NOTE: Water temperature should be approximately 60° F / 16° C.

2. Using the thermometer, stir water for five to ten seconds; measure, and record the temperature (T1).
3. Place test container of water in the center of oven cavity and close door.
4. Heat the water for a 33-second full power cycle.

NOTE: Use a digital watch or a watch with a second hand for ovens with electromechanical timers.

5. At end of the cycle, remove test container. Using the thermometer, stir water for five to ten seconds and record temperature (T2).
6. Subtract the starting water temperature (T1), from the ending water temperature (T2) to obtain the temperature rise (ΔT).
7. If the temperature rise (ΔT) meets or exceeds the minimum, the test is complete. If the temperature rise (ΔT) fails to meet the minimum temperature rise, test the line voltage to verify it is correct. Then repeat steps 1 - 6 making sure to change the water. If the temperature rise (ΔT) fails to meet the minimum temperature rise again the oven will require service.

Minimum Temperature Rise at Thirty -Three (33) Seconds Run Time

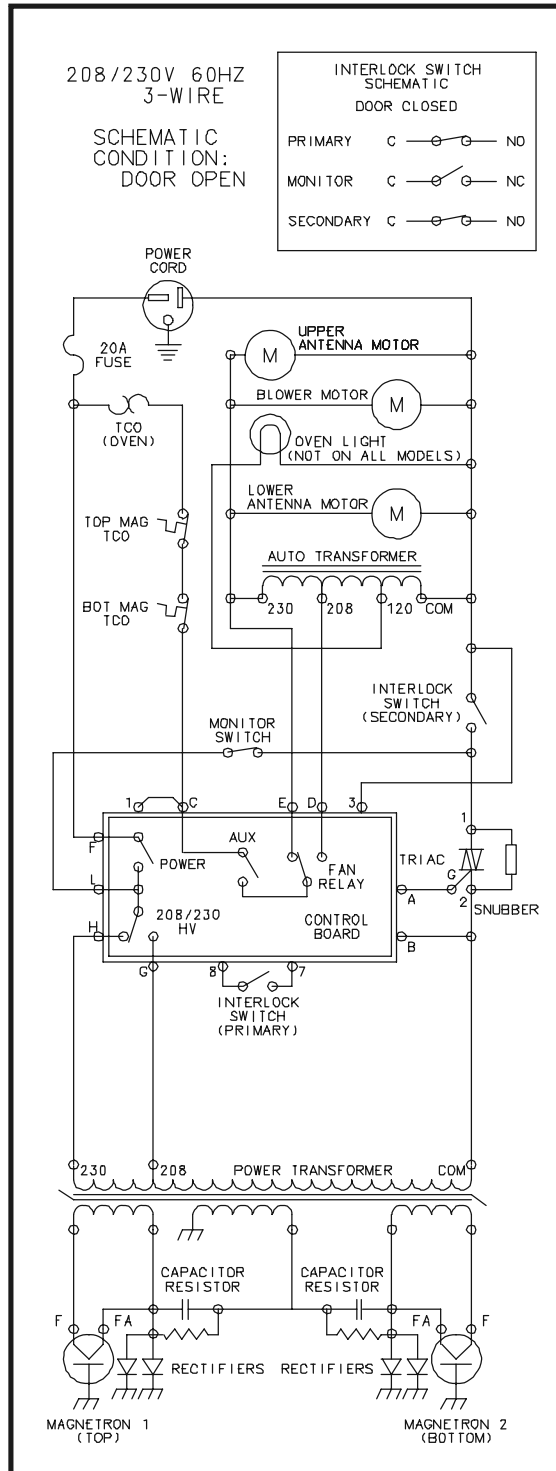
ΔT (°F)	Cooking Power Output	ΔT (°F)	Cooking Power Output	ΔT (°C)	Cooking Power Output	ΔT (°C)	Cooking Power Output
10.....	1000	20.....	2000	5.....	1000	11.....	2000
11.....	1100	21.....	2100	5.5.....	1100	11.5.....	2100
12.....	1200	22.....	2200	6.5.....	1200	12.....	2200
14.....	1400	24.....	2400	7.5.....	1400	13.....	2400
17.....	1700	25.....	2500	9.5.....	1700	13.5.....	2500
18.....	1800	27.....	2700	10.....	1800	15.....	2700
19.....	1900	30.....	3000	10.5.....	1900	16.5.....	3000

Wiring and Schematic Diagrams



WARNING

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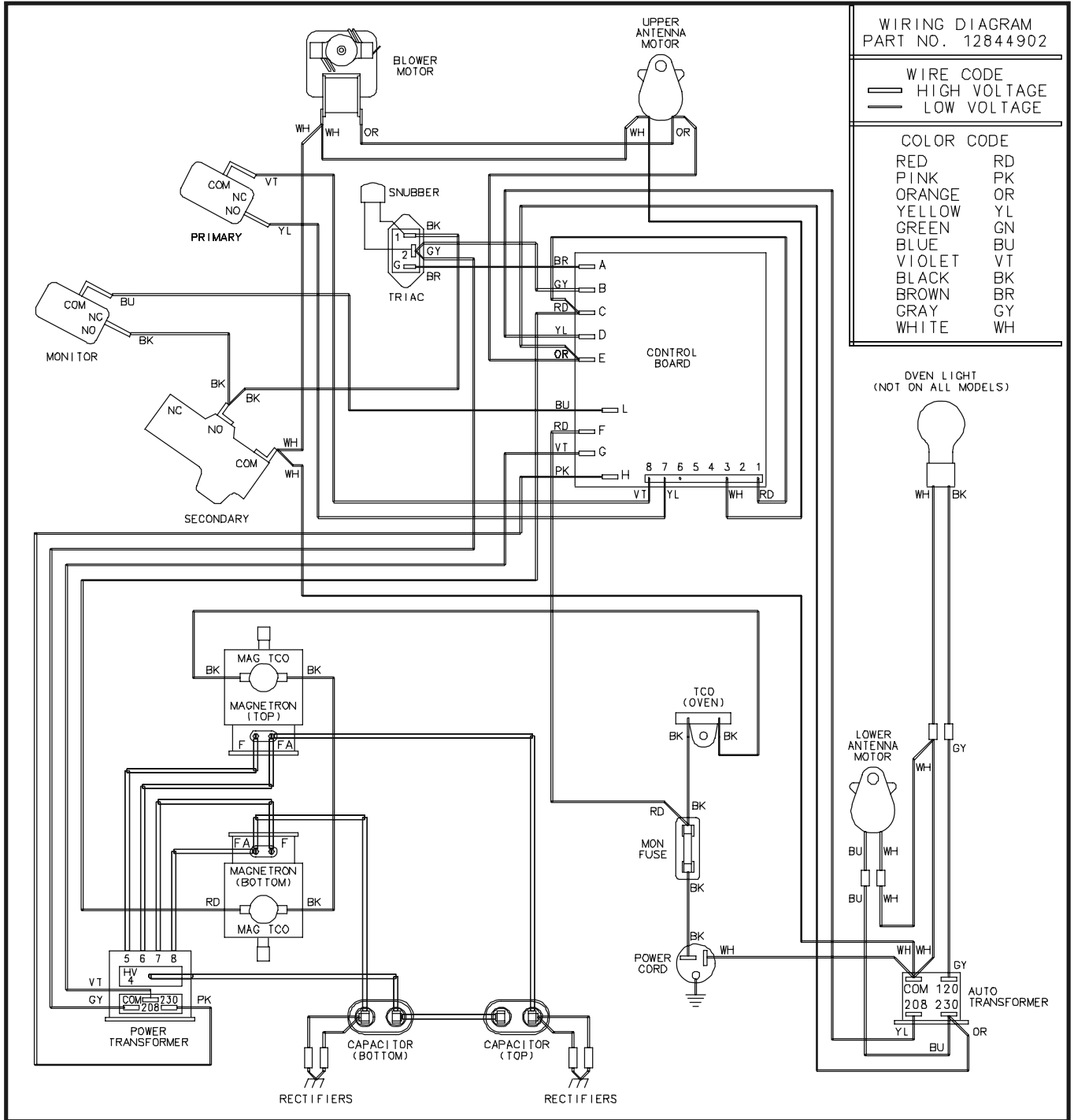
DANGER

HIGH VOLTAGE

Wiring and Schematic Diagrams

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