

Technical Bulletin



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Page 1 of 1

<u>Type</u>	Policy Letter √Service Information
<u>Attention</u>	Service Managers √Service and Parts Managers
<u>Product</u>	ACE14, ACE5140, CDS1400E, CDS30E2, DS1400E, MCE14, UCA1400
<u>Issue</u>	Cracked Ceramic Tray
<u>Warranty</u>	Standard product warranty applies.
<u>Action</u>	If ceramic tray is cracked on the top of the oven cavity, check the following for proper airflow. Note: Stirrer on this oven is air driven. • Incoming airflow obstructions or blocked airfilter. • Exhaust air obstructions. • Foreign material in machine compartment and ducts. • Proper blower motor, blower wheel and fan blade operation. • Magnetron duct in place. When replacing a cracked tray remove ceramic tray and replace the following parts: 1 - R0150115 Stirrer Cover (Includes gasket) 1 - R0130737 Stirrer Blade Kit (Includes the insert) 1 - 12004401 Stirrer Shaft