

# Technical Bulletin



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**Type** Policy Letter  
√Service Information

**Attention** Service Managers  
√Service and Parts Managers

**Product** ACE14, ACE5140, CDS1400E, CDS30E2, DS1400E, MCE14, UCA1400

**Issue** Cracked Ceramic Tray

**Warranty** Standard product warranty applies.

**Action** If ceramic tray is cracked on the top of the oven cavity, check the following for proper airflow.

**Note:** Stirrer on this oven is air driven.

- Incoming airflow obstructions or blocked airfilter.
- Exhaust air obstructions.
- Foreign material in machine compartment and ducts.
- Proper blower motor, blower wheel and fan blade operation.
- Magnetron duct in place.

When replacing a cracked tray remove ceramic tray and replace the following parts:

- 1 - R0150115 Stirrer Cover (Includes gasket)
- 1 - R0130737 Stirrer Blade Kit (Includes the insert)
- 1 - 12004401 Stirrer Shaft