

Technical Bulletin



Type Policy Letter
√ Service Information

Attention Service Managers
√ Service and Parts Managers

Models Amana Commercial Microwaves Oven Models

Issue Complaint of “won’t start” or “runs but no heat”

Warranty Standard product manufacturing warranty applies.

Action Amana has identified a potential reliability issue on a limited number of the RCS / RFS chassis models and serial numbers listed below.

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Supersedes: TCM-0021-B

Brand Amana

Product Com. Microwave

Models

- RCS10DA
- RCS10PBDA
- RCS10A
- RCS10MPA
- RCS10MPSA
- RFS12MPSA

NOTE: Serial numbers listed below are associated to every model number listed above.

Serial Numbers

- EJ
- EL
- EN
- EP

Analysis has revealed that one or more of the interlock switches may not be engaged when the door is closed. Repair is to install part number 12002517 Switch Kit. This kit includes a new interlock switch and a small tube of Loctite for the door handle screws. The suspect interlock switch can be identified by a single microswitch in the top switch position. Updated parts have a double microswitch in the top switch position.

Many of the units that were affected by this issue have already been repaired. These repaired units can be identified by a colored sticker next to the serial plate on the back of the oven. Blue dot sticker indicates unit was updated in Amana’s warehouse. Orange dot sticker indicates unit was repaired by field service. No further repair is necessary on units with blue or orange dot stickers.

Repair part 12002517 is available from your Genuine Maytag Parts source.