

Technical Bulletin



Date: June 2020
No: TCM-0620-A
ITCM-0620-A

Type Service Information

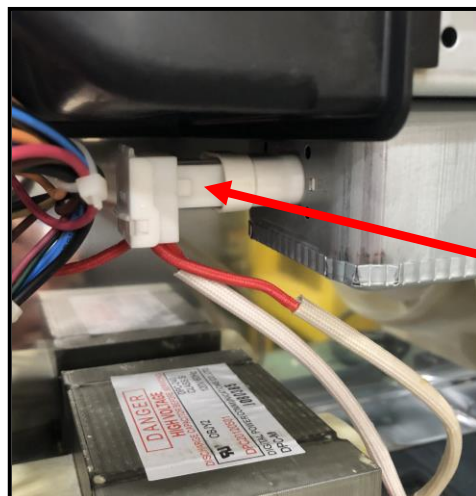
Attention Service Managers
Service Technicians

Product All 50 & 60hz MCS/RCS Ovens

Issue No Heat or Intermittent Heat Complaint

Action Inspect the magnetron's plug-in wire connector. If the connector is discolored and showing signs of overheating (See Figure 1), the issue is a loose wire terminal. A loose high-voltage wire terminal creates enough resistance to prevent proper current flow (milliamps). To correct, tighten/replace the magnetron's loose wire terminal and ensure all high voltage wiring (magnetron, capacitor, diode, & transformer) is tight. Note: The plastic connector cover may be permanently removed.

Warranty Standard product warranty applies. Warranty claim should contain verbiage in the Repair/Solution text box, "LOOSE MAGNETRON CONNECTOR"



LOOK FOR DISCOLORATION ON
PLASTIC CONNECTOR COVER