

Technical Bulletin



Type New Product Introduction
Service & Parts Information

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Attention Service & Parts Managers
Service Technicians

Product **HDC/MDC/DEC Control Enhancement – Seamless Update & Innovation Ready**

As part of ACP’s ongoing commitment to continuous improvement, HDC, MDC, and DEC models will receive an updated control platform beginning in July 2026. This enhancement introduces a modernized control system designed to support future innovations—while maintaining the same core performance and user experience customers rely on today.

Model Numbers will remain the same. However, be advised the manufacturing numbers will change due to new the control boards, touch panel & display boards, and wire harnesses

Current keypad/control



NEW keypad/control



What this means for you and your customers:

- **No disruption to current operation**
Core functionality remains unchanged, ensuring a seamless transition for existing users.
- **More intuitive interface**
Common buttons and standardized navigation are similar to other ACP ovens for easier, more consistent operation.
- **Enhanced reliability and serviceability**
Updated control hardware improves overall durability and simplifies service support.
- **Future-ready design**
The new platform is designed to accept optional design capabilities such as wireless connectivity (Wi-Fi, Bluetooth, NFC) and advanced automation features* as they become available. *Ovens will not be enabled for connectivity until a future **optional** upgrade is available late 2027.*

No changes to key commercial elements:

- Model numbers remain the same
- Warranty terms are unchanged
- Pricing remains unchanged

Pre-programmed, proprietary models will retain their existing programs and corresponding buttons.

*For more information, including new manuals, programming videos and Quick Start Guides, go to **acpsolutions.com** and for parts information, go to **services.acpsolutions.com**.*