

# Technical Bulletin



**Date:** March 2021  
**No:** TCM-0321-A

**Type**           Warranty Information

**Attention**       Warranty Administrators/Service & Parts Managers/Service Technicians

**Products**       All Models with Replaceable Cavities

**Issue**           Warranty Administration Change

## **Action**

Effective immediately in-warranty ovens needing a **Cavity Replacement** will require a pre-approval from ACP ComServ to be covered under warranty. Contact ACP's ComServ at (866) 811-8559 with the model number, serial number, customer information and complaint (in some instances pictures of the damaged cavity may be requested) so ACP can generate the approval or make other arrangements to fulfill the product's warranty.

