

Technical Bulletin



<u>Type</u>	Service Information	Date: September 2018
		No: TCM-0918-A
<u>Attention</u>	Service Managers Service Technicians	Page 1 of 1
<u>Product</u>	High Speed Xpress Ovens: AXP* (Amana) & MXP* (MenuMaster)	
<u>Issue</u>	Misdiagnosed Display Boards	
<u>Warranty</u>	Standard product warranty applies	

- Action** Should you encounter any of the following issues with an AXP* (Amana) or MXP* (MenuMaster), suspect a **24vdc short circuit**:
- 1) Display works when unit is plugged in, but at startup the display turns off and restarts after several seconds
 - 2) Erratic display/countdown during a cook cycle
 - 3) Unit does not start/enter preheat when power on button/pad is pressed

Most commonly this short is caused by a faulty cooling fan motor(s).

To diagnose if the issue is caused by cooling fan motor(s):

- 1) Disconnect the oven from power
- 2) Unplug both cooling fan motors and restore power to oven
- 3) Test for proper operation. NOTE: Prolonged use without cooling fan motors running will cause the magnetron thermal cutouts to open causing a "G2" error code to display

If a faulty cooling fan is diagnosed, it is recommended to replace both motors