

# Technical Bulletin



**Date:** April 2023  
**No:** TCM-0423-C  
ITCM-0423-C

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|-------------------------|--|
| <b><u>Type</u></b>      | Service Information                          |
| <b><u>Attention</u></b> | Service Managers<br>Service Technicians      |
| <b><u>Product</u></b>   | All 50 & 60hz OnCue Models OC*, MOC*, & AOC* |
| <b><u>Issue</u></b>     | Door Not Latching Properly                   |
| <b><u>Action</u></b>    | Inspect and Adjust per Instructions          |



Use the QR Code or Link below to review an instructional video

Note: This video does not have audio



[https://youtu.be/IEmpf89g7\\_g](https://youtu.be/IEmpf89g7_g)